

**Computer Deli**  
**Return, Exchange & Warranty Policies**

**Please read this closely BEFORE you open or install your purchase!**

**SAVE ALL PACKAGING MATERIALS!**

To receive a complete refund, exchange, or warranty service, the following requirements must be followed on all items returned:

Your original receipt is required for all returns, exchanges and warranty service.

All returns, exchanges, and warranty service must be obtained from the same store location that the item(s) were purchased from.

**If, upon opening your new purchase, you discover any physical damage, please CALL US or RETURN YOUR PURCHASE immediately. Physically damaged items that are not your fault must be returned within 7 days. DO NOT PROCEED WITH INSTALLATION!**

**We accept items for returns & exchanges for 15 days from the original date of purchase\*. For a full refund on a product, you MUST return the box and all packaging and everything should be in "Like new condition. If, upon opening your new purchase, you discover any physical damage, please CALL US or RETURN YOUR PURCHASE immediately. Physically damaged items that are not your fault must be returned within 7 days. DO NOT PROCEED WITH INSTALLATION!**

Restocking fees will be applied to ANY product not returned in "Like new condition" including missing the original box, packaging materials, or contents, accessories or manuals, diskette(s), CD(s), power cables, or other cable(s). Restock fees will vary, based upon condition or missing items, from a minimum of 20% to a maximum of 50% of the original purchase price. Any writing on original box or product will require a restocking fee.

Refunds of cash & check purchases over \$100 will be issued by check from our corporate office within 14 business days of return. Refunds of credit card purchases require the original credit card used to make the purchase (Or a check can be issued from our corporate office).

**We provide on all purchases a 30-day warranty\*. We DO NOT provide or support any additional or extended manufacturer warranties. All requests for additional manufacturer warranties must be handled through the manufacturer directly. Computer Deli will only honor product warranties for 30 days from the original date of purchase. NO EXCEPTIONS.**

**\*Please note: For Radio Control Hobby Merchandise (Our part number ends in "Y") all warranty support and replacement are handled by the manufacturer or the distributor of the product, NOT COMPUTER DELI. We will assist you with contact information for the "Y" products that you are having trouble with.**

When you request warranty service please be prepared to leave the non-operating product for testing for up to 3 business days. If requesting warranty replacement every attempt will be made to provide you with the same product. Substitution may be required depending on availability. If that product is unavailable you agree to pay the difference for the most similar product. Substitution requires that you have all original packaging materials, or a restocking fee will apply.

When requesting warranty service please remove the part(s) from your computer before bringing it to the store location. Please bring all original packaging for that part as well.

**If you are having difficulty installing an item, please talk to us. Do not run the risk of physically damaging a product. Physically damaging an item will make your purchase ineligible for return or replacement.**

**DO NOT RUN PROCESSORS WITHOUT A PROPERLY RATED & PROPERLY ATTACHED HEAT SINK AND FAN. DOING SO WILL PHYSICALLY DAMAGE YOUR PRODUCT AND MAKE IT INELIGIBLE FOR RETURN OR REPLACEMENT.**

Computer Deli can change these policies at any time. See store for further details.